

NEWS RELEASE

FOR IMMEDIATE RELEASE

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North Metro Fire Reopening its Headquarters While Maintaining Protective Measures to Prevent Spread of COVID-19

Broomfield/Northglenn, CO — North Metro Fire Rescue District will reopen its Headquarters to the public on Monday, July 13. The fire district’s priority remains keeping the community safe, and the District will implement several measures as part of its reopening plan to help protect residents, customers and staff from Coronavirus.

Since March, the District has successfully provided administrative services remotely for residents and customers, in an effort to help prevent the spread of Coronavirus. As the District reopens its Headquarters, it will do so in alignment with state and local health guidelines, ensuring staffing levels in the building do not exceed 50% capacity.

Since many staff members will rotate between working from home and working at Headquarters, residents and customers should make an appointment with the appropriate North Metro Fire staff member before visiting Headquarters. Even with the building’s reopening, the public is still encouraged to utilize electronic communications and virtual services whenever possible. Those needing to come to Headquarters may do so using the following measures:

- Visitors are asked to make an appointment prior to coming to Headquarters to ensure the staff member is available and to avoid overcrowding in the building.
- All visitors must wear a mask inside the building, have their temperature screened by a staff member, and answer questions to ensure they are not experiencing any COVID-like symptoms.
- The building will be closed to the public from 12-1 p.m., except for individuals who have made an appointment with a staff member onsite.

The public is reminded that many services can be handled over the phone, through email or through the District’s website, such as submitting plans for review by the Fire Prevention Division, signing up and paying for an Ambulance Membership, requesting a birthday drive-by from a crew, leaving feedback for staff, paying an invoice and more.

There will be an option for those dropping off items to leave their item(s) in the front door vestibule in coordination with the receptionist to avoid having to undergo the screening process.

In addition to measures implemented for visitors from the public, North Metro Fire staff will also undergo a screening process daily to ensure no staff members are exhibiting any COVID-like symptoms. Staff will also practice social distancing within the building and will wear masks in any common areas.

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North Metro Fire Rescue District

North Metro Fire Rescue District is dedicated to providing quality service to its residents through fire protection, emergency medical services, hazardous materials response and specialized rescue. Formed in 1946, the District now covers over 60 square miles with a population of approximately 123,000 people including the City and County of Broomfield, the City of Northglenn and unincorporated areas of Boulder, Adams, Weld and Jefferson Counties.